

Certification Authority
Chamber of Commerce and
Industry of Serbia

Software installation

TrustEdgeID / Menadžer tokena

– version 6.1 –

Belgrade, February 2023

Important note:

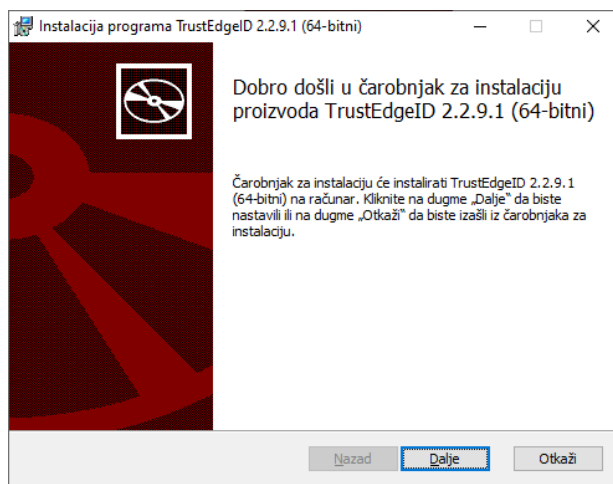
- *If you had already certificate generated in the CA, and now you have received a new one, it is necessary to install a new version of TrustEdgeID. The procedure is described later in this guide, in the Software Installation section. Everything else related to the operation of the certificate is already set, if you use the same computer on which you worked. Be sure to check the notices and instructions on the portals you plan to use.*

To ensure that the card with a qualified electronic certificate is fully functional, it is necessary to install the TrustEdgeID (Token manager) software. Depending on your operating system, choose a 32bit or 64bit installation.

Download link <https://pks.rs/strana/sekcija/usluge-elektronski-sertifikat-download>

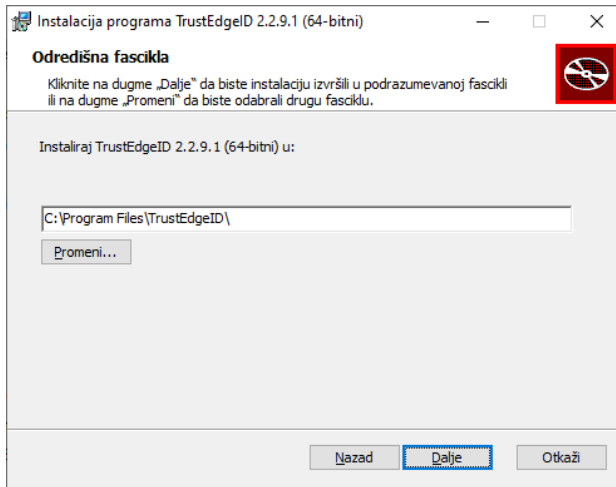
After downloading to your computer, unzip it from the .zip file.

1. Start the installation by double-clicking on the TrustEdgeID MSI file and click the **Dalje** button.

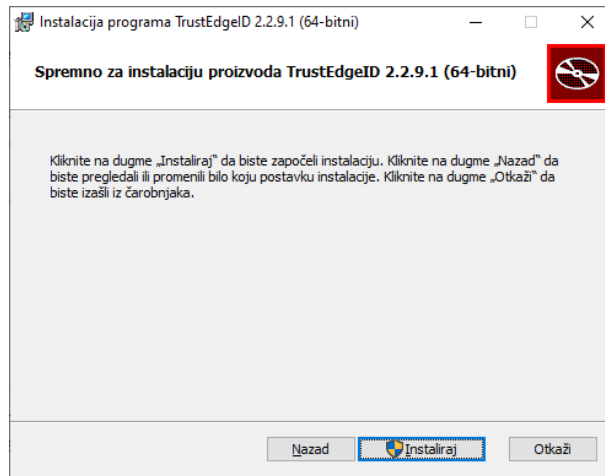


2. If you wish to change the destination of the installation folder, you can do so on the next page.

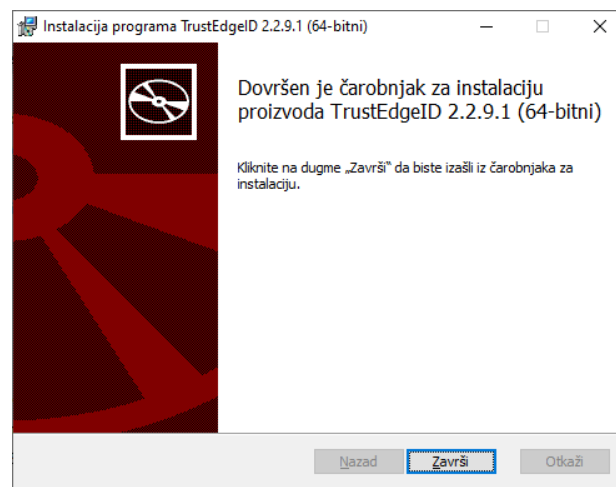
Click the **Dalje** button to continue.



3. An installation confirmation form will appear by clicking **Instaliraj**.




4. When the installation is complete, a form will appear confirming that the installation was successful. Click **Završi** button

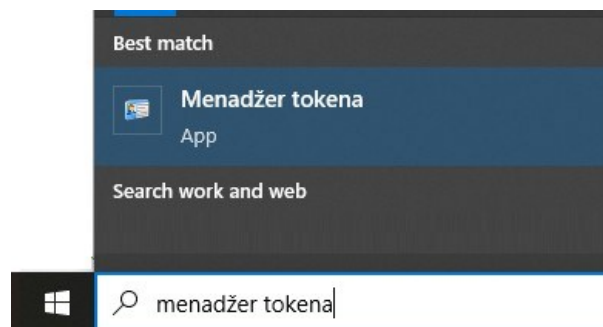


After the computer restarts, the Token Manager icon will appear in the lower right corner of the screen


on the Taskbar (next to the clock)

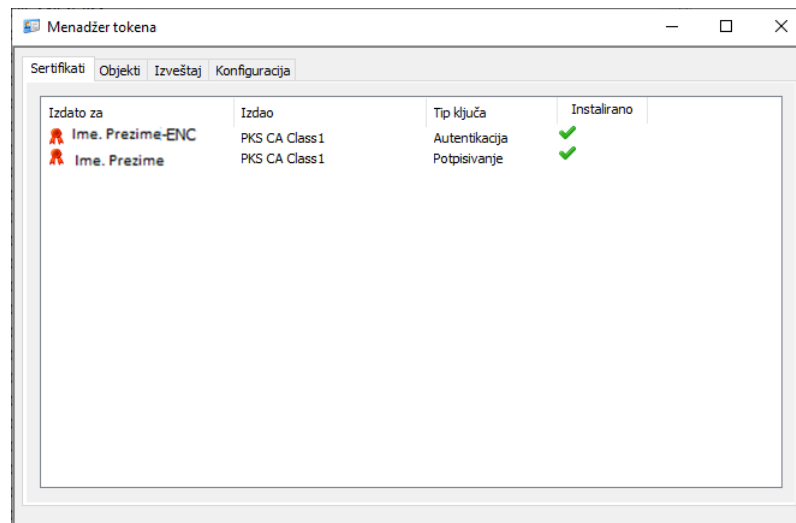


If the icon does not appear, you can find the Token manager by clicking on  (or choosing the Windows button on the keyboard).



After completing the installation from both instructions, insert your card into the card reader (chip turned upwards), or USB token to usb port.
Wait for your computer to load the card / token. Double-click the Token Manager icon to launch the

program 



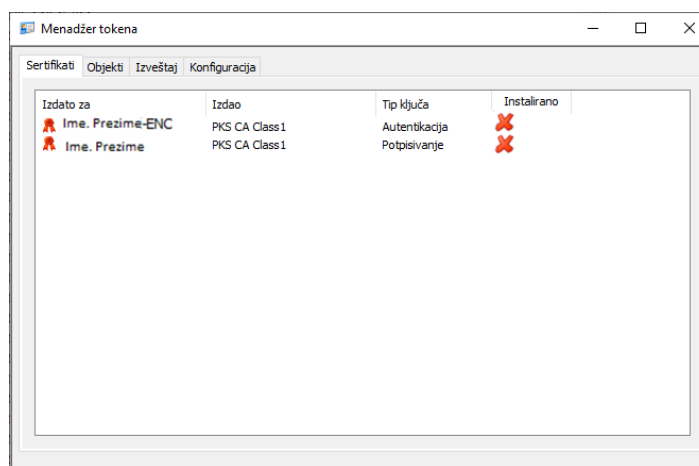
You will see your two certificates in the Token Manager window.

If you see on the right side of the Installed column that they are checked in green (as shown in the picture), it means that your certificates are **properly installed and ready to work**.

Note:

For digital signing, a certificate is used in the name which is your name and surname without the addition - **ENC**. The certificate with the **-ENC** is used to authenticate to sites that support it.

If there is a red **X** in the Installed column on the right (as in the picture), it is necessary to right-click on each of the certificates and from the pop-up menu to select **Instaliraj**.



After installing the hardware and software, proceed with the certificate installation from the [Downloading and Installation of the Certificates PKS CA](#)