



DOCUMENT NO. 3

DATA RELATED TO CARGO / AIR SERBIA

If you have need for cargo carriage to Dubai, including product samples, please contact Air SERBIA via your agent/forwarder with relevant details.

Contact address that your agent/forwarder should apply to is <u>cargo@airserbia.com</u>.

We suggest that beforehand you furnish your agent/forwarder with following info.

- Exact cargo description:
- When is cargo due to arrive to Dubai (when indicating the date pay attention to export and import customs procedures to be adhered to)?
- Will the cargo be returned from Dubai to Belgrade?
- What are the dimensions of cargo expected to be carried (packing external dimensions)?
- What is the latest date cargo needs to be available for collection in Dubai?

Air Serbia will further continue communication with your agent/forwarder on cargo carriage issues.

Air carriage of cargo destined for EXPO 2020, flown on Air SERBIA flights will be free of charge.

Since the cargo loading space available on aircraft will be limited please we kindly ask you to limit/restrain your shipments by minimizing size and weight so that they could be accepted for carriage.

Requesting cargo carriage itself doesn't mean it will be automatically accepted. Your agent will be informed on whether the cargo was accepted for carriage since the transporting limitations on this flights will be limited both weight and volume wise.